

## DAC 2014 Summer Meeting

### Noridian General DME and Education Updates

- Reminder MM8304 we had a CERT POE Oxygen webinar earlier this week and a lot of questions and concerns were asked so I want to make sure everyone understand that...
  - The Dear physician letter and Article Explaining the ACA requirement has been updated to reflect the FTF encounter and WOPD do not have to be the same physician
  - Statutory requirement to have a Face-To-Face (FTF) exam within 6 months of WOPD supporting the need (coverage criteria)
  - FTF exam is not currently being enforced
  - WOPD is being enforced as of January 1, 2014
- Reminder regarding off-the-shelf and custom fitted items per the Policy Article coding section (AFO/KAFO, Knee Orthoses, and Spinal Orthoses) says:
  - **Off-the-shelf (OTS) orthotics** are:
    - Items that are prefabricated
    - They may or may not be supplied as a kit that requires some assembly. Assembly of the item and/or installation of add-on components and/or the use of some basic materials in preparation of the item does not change classification from OTS to custom fitted
    - OTS items require minimal self-adjustment for fitting at the time of delivery for appropriate use and do not require expertise in trimming, bending, molding, assembling, or customizing to fit an individual
    - This fitting does not require expertise of a certified orthotist or an individual who has equivalent specialized training in the provision of orthoses to fit the item to the individual beneficiary
  - **Custom fitted orthotics** are:
    - Devices that are prefabricated
    - They may or may not be supplied as a kit that requires some assembly. Assembly of the item and/or installation of add-on components and/or the use of some basic materials in preparation of the item does not change classification from OTS to custom fitted
    - Classification as custom fitted requires substantial modification for fitting at the time of delivery in order to provide an individualized fit, i.e., the item must be trimmed, bent, molded (with or without heat), or otherwise modified resulting in alterations beyond minimal self-adjustment
    - This fitting at delivery does require expertise of a **certified orthotist or an individual who has equivalent specialized training** in the provision of orthosis to fit the item to the individual beneficiary...certified fitter does not qualify.
- Update to the Program Integrity Manual IOM 100-08 Chapter 5, Section 5.8 that provides proof of delivery documentation requirements for *Recently Eligible Medicare FFS Beneficiaries* goes into effect August 5, 2014.
  - *D. Proof of Delivery for Recently Eligible Medicare FFS Beneficiaries*
    - *Medicare does not automatically assume payment for a durable medical equipment, prosthetics, orthotics and supplies (DMEPOS) item that was covered prior to a beneficiary becoming eligible for the Medicare FFS program. When a*

*beneficiary receiving a DMEPOS item from another payer becomes eligible for the Medicare FFS program, the beneficiary may continue to receive such items only if Medicare requirements are met for such DMEPOS items. The DME MAC shall educate the supplier community that the supplier must submit an initial or new claim for the item and the necessary documentation to support Medicare payment upon request to the DME MAC even if there is no change in the beneficiary's medical condition. The proof of delivery serves as evidence that the beneficiary is already in possession of the item. The beneficiary's signature is required on the proof of delivery. A date of delivery must be noted by the supplier, beneficiary, or designee. The first day of the first rental month in which Medicare payments are made for the item serves as the start date of the reasonable useful lifetime and period of continuous use. The DME MAC shall consider the proof of delivery requirements met for this type of beneficiary by instructing the supplier to obtain a statement, signed and dated by the beneficiary (or beneficiary's designee), that the supplier has examined the item. The DME MAC shall educate the supplier that the supplier must also attest to the fact that the item meets Medicare requirements.*

- Education
  - Many new DME on Demand self-paced tutorials:
    - Manual Wheelchair Home assessment
    - DMEPOS Benefit Categories
    - Oral Appliance Devices
    - Paperwork (PWK) Documentation Supporting Claims
    - TSPD
    - AED E0617 Coverage
    - AED K0606 Coverage
    - Home Health Prospective Payment System
    - Knee Orthoses: Prefabricated
    - Ventilators
    - Basic Inhalation Solution
    - Certifying, Prescribing and Supplier Roles for TSPD
    - DMEPOS Web-Based Resources
    - Knee Orthoses: Custom Fabricated
    - Nebulizer, Compressor and Accessories
    - SNF Consolidated Billing
    - Beneficiary Authorization
    - Intake Process
    - Noncovered DMEPOS items
    - Negative Pressure Wound Therapy: Coding and Utilization
    - Polysomnography and Home Sleep Testing
    - Same or Similar
- In-person Seminars Fall session:

**Agenda:**

- Intake Process
- Preliminary and Written Orders
- Certificate of Medical Necessity and DME Information Form
- Medical Records
- Continued Use and Continued Need
- Advance Beneficiary Notice of Noncoverage
- Proof of Delivery
- Beneficiary Authorization / Signature on File
- Comprehensive Error Rate Testing

| Date/Time   | Seminar                     | Location  | Cost (Check or money order only) | Registration |
|---|-----------------------------|---|----------------------------------|--------------|
| September 9, 2014<br>8:30 a.m. to 4:30 p.m. local time  | Records, Review & Readiness | Las Vegas Marriott<br>325 Convention Center Drive<br>Las Vegas, NV 89109<br>(702) 650-2000                              | \$40 per attendee                | Register Now |
| September 11, 2014<br>8:30 a.m. to 4:30 p.m. local time | Records, Review & Readiness | Hyatt Regency Phoenix<br>122 North Second Street<br>Phoenix, AZ 85004<br>(602) 523-3207                                 | \$40 per attendee                | Register Now |
| September 23, 2014<br>8:30 a.m. to 4:30 p.m. local time | Records, Review & Readiness | Embassy Suites Los Angeles International Airport/North<br>9801 Airport Blvd.<br>Los Angeles, CA 90045<br>(310) 215-1000 | \$40 per attendee                | Register Now |
| September 25, 2014<br>8:30 a.m. to 4:30 p.m. local time | Records, Review & Readiness | Marriott Riverside at the Convention Center<br>3400 Market Street<br>Riverside, CA 92501<br>(951) 784-8000              | \$40 per attendee                | Register Now |
| October 7, 2014<br>8:30 a.m. to 4:30 p.m. local time    | Records, Review & Readiness | Seattle Airport Marriott<br>3201 South 176th Street<br>Seattle, WA 98188<br>(206) 241-2000                              | \$40 per attendee                | Register Now |
| October 9, 2014<br>8:30 a.m. to 4:30 p.m. local time    | Records, Review & Readiness | Oregon Convention Center<br>777 NE Marlin Luther King Jr. Boulevard<br>Portland, OR 97232<br>(503) 731-7802             | \$40 per attendee                | Register Now |

- Electronic Supplier Visits:
  - Would you like to know what your error rate is?
  - Do you have examples you would like to go over with a MR Nurse?
  - Are you unsure what documentation is acceptable?

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**TRAINING / EVENTS**

Noridian offers suppliers a variety of avenues to attend training or access educational material.

- Education Tools and Resources**: This page offers all of our educational material including web-based workshop presentations, self-paced education, workshop Q & A and other resources.
- Ask the Contractor Teleconferences**: A teleconference hosted by Noridian to allow suppliers to call in and ask questions on the specified topic for that call.
- Schedule of Events**: Noridian's schedules for supplier workshops, training opportunities, presentations, and links for CMS training materials are listed here.
- In-Person Seminars**: An all day event for suppliers to gain more knowledge on DME.
- Web-based Workshops**: A live presentation hosted by a DME Education Representative followed by a question and answer period.
- Live Online Q & A Session**: This is an opportunity for suppliers to log in for an online written question and answer (Q&A) session with live members of the Education staff.
- Provider Outreach and Education (POE) Advisory Group**: The POE Advisory Group meets quarterly to assist Noridian in the creation, implementation, and review of our supplier education and training strategy and efforts.
- DME On Demand**: A pre-recorded online presentation that enables the viewer to watch and listen to the presentation at their convenience.
- Education Request**: Noridian encourages suppliers who would like additional one-on-one education to please fill out this form.
- Calculators and Tools**: Suppliers are encouraged to use a variety of calculators and self-service tools available.
- CMS Medicare Learning Network**: CMS offers many educational tools such as articles, calls, brochures, fact sheets and much more.

[Schedule of Events](#)